**SERVICE PROVIDER INFORMATION**

FOR NEW RESIDENTS TO THE FLORIDA KEYS   
IMPORTANT! YOU MUST CALL THE APPROPRIATE AGENCY DIRECTLY FOR SERVICES   
AS THEY REQUIRE YOUR PERSONAL INFORMATION

**ESTABLISHING SERVICE TO YOUR PROPERTY**

**ELECTRIC SERVICE**   
Lower Keys and Key West (West of the 7 Mile Bridge)   
Keys Energy Service (305) 295-1000 – Fax 305-295-1085 www.keysenergy.com   
Key West: 1001 James Street (305) 295-1000   
Big Pine Key: 13 Ships Way (305) 515-0333   
Middle and Upper Keys (East of the 7 Mile Bridge)   
Florida Keys Electric Cooperative - www.fkec.com   
Middle Keys - Marathon: 3421 Overseas Hwy, MM 48.8 (305) 743-5344   
Upper Keys - Tavernier: 91605 Overseas Hwy, MM 91.5 (305)852-2431

Items you will need for the electric service:   
Visit the office BEFORE 3 PM for the same day service   
Driver’s license   
Social Security Number   
Deposit   
If rental unit bring a copy of the lease

**WATER SERVICE**   
Florida Keys Aqueduct Authority (FKAA) – www.fkaa.com   
Office Locations:   
Lower Keys: Key West: 1100 Kennedy Drive (395) 296-2454, Fax 296-3346   
Middle Keys: Marathon: 3200 Overseas Hwy (305) 743-0261/5409, Fax 289-0170   
Upper Keys: Tavernier: 91620 Overseas Hwy (305)851-5441 , Fax 852-2300

Items you will need for water service:   
On the day of closing, no sooner, and BEFORE 4 PM, have your attorney or title fax a copy of the   
deed to your property to FKAA to ensure water service that day   
Driver’s license   
Social Security Number   
Deposit   
If rental unit – bring a copy of the lease

**TELEPHONE SERVICE**   
BellSouth – www.bellsouth.com   
Residential: 1-888-757-6500 or Business: 1-866-620-6000   
It is helpful if you know the previous owner’s telephone number before calling

Or Through Comcast with your cable service, see below

**GARBAGE SERVICE**   
Lower Keys and Key West   
Waste Management Garbage Collection   
US HWY 1, Rockland Key (305) 296-8297

City of Marathon, Duck Key and Conch Key   
Marathon Garbage Service   
4290 ½ Overseas Hwy (305) 743-5165

Upper Keys – Long Key, North and Key Largo   
Keys Sanitary Service   
300 Central Ave (305) 451-2025

Upper Keys – Islamorada   
Onyx Waste Services – 2 N Blackwater Lane, Key Largo (305) 453-1700

**CABLE TV SERVICE**   
Comcast – www.comcast.com High Speed Internet, Cable, Telephone   
Call: 1-800-266-2278

COMPUTER CONNECTION   
BellSouth – www.bellsouth.com   
Call: 1-800-757-8500   
Comcast – www.comcast.com   
Call: 1-800-266-2278

ADDITIONAL HELPFUL SERVICES INFORMATION

**POST OFFICES**   
Post Office locations:   
Marathon: 5171 Overseas Hwy (305) 743-5238   
Key Colony Beach: City Hall (305) 743-2249   
Key West: 400 Whitehead St 1-800-ASK-USPS   
Key Largo: 100100 Overseas Hwy (305) 743-2249   
Long Key: 68340 US Hwy 1, Layton (305) 664-4112   
Islamorada: 82803 Overseas Hwy (305) 664-4738   
Tavernier: 91200 Overseas Hwy (305) 853-1230   
Big Pine: 29959 Overseas Hwy (305) 872-2531   
Summerland Key: 24700 Overseas Hwy (305) 745-3391

**LOCAL HOSPITALS**   
Hospital Locations:   
Key West: Lower Keys Medical Center, 5900 College Rd (305) 294-5531   
Marathon: Fisherman’s Hospital, 3301 overseas Hwy (305) 743-5533   
Tavernier: Mariners Hospital, MM 91.5 (305) 852-4418

LIBRARIES   
Monroe County Main Library Branch Locations:   
Key West: 700 Fleming Street (305) 292-3595   
Big Pine: 213 Key Deer Bvld (305) 872-0992   
Marathon: 3251 Overseas hwy (305) 743-5156   
Key Largo: Trade Winds Plaza, MM 101.5 (305) 451-2396   
Islamorada: MM 81.5 on Bay side (305) 664-4645

**VEHICLE REGISTRATION**   
Monroe County Tax Collector’s office – http://www.monroetaxcollector.com/ New residents must register their vehicles and obtain Florida license tags within 30 days of establishing residency or by the day they begin work or by the time they register their children in school.

Office Locations:   
Key West: 1200 Truman Ave (305) 295-5000   
3439 S. Roosevelt Bvld

Big Pine: Big Pine Shopping Center (305) 295-5000

Marathon: 3101 Overseas Hwy, M 48.5 (305) 295-5000

Key Largo: Trade Winds Plaza, MM 101.5 (305) 295-5000

Tavernier: 88700 Overseas Hwy (305) 295-5000

Items you will need:   
Proof of vehicle ownership   
Proof of "Florida" Insurance   
Previous out-of-state title and registration   
A state form that includes the vehicle registration number and odometer reading   
Valid driver’s license and a second form of personal identification   
The vehicle you are registering

**BOAT REGISTRATION**   
Monroe County Tax Collector’s office – http://www.monroetaxcollector.com/   
Registration is required on all boats with motors regardless of size. A valid out-of-state registration of any pleasure craft is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to the length of the boat.

Office Locations:   
Key West: 1200 Truman Ave (305) 295-5000   
3439 S. Roosevelt Bvld

Big Pine: Big Pine Shopping Center (305) 295-5000

Marathon: 3101 Overseas Hwy, MM 48.5 (305) 295-5000

Key Largo: Trade Winds Plaza, MM 101.5 (305) 295-5000

Tavernier: 88700 Overseas Hwy (305) 295-5000

Items you will need:   
Title and/or registration   
Valid driver’s license and a second from of personal identification

**OBTAINING A FLORIDA DRIVER’S LICENSE**   
New residents are required to pass only a visual examination if they have a valid driver’s license from another state.   
A new license is valid for 6 years   
Drivers must be at least 16 y.o. to qualify for a driver’s license and 15 y.o. to get   
a restricted operators permit

Office Locations:   
Key West: 3439 S. Roosevelt Bvld (305) 293-6338

Big Pine: 201 Key Deer Bvld (305) 872-3652

Marathon: 3380 Overseas Hwy (305) 289-2306

Key Largo: Trade Winds Plaza, MM 101 (305) 853-3562

**THERE ARE NEW REQUIREMENTS** for the Florida drivers license! Go to [www.GatherGoGet.com](http://www.GatherGoGet.com) for a complete list

**Items to bring:**

Passport or Birth Certificate

Your valid out-of-state driver’s license

2nd form of personal identification

Social Security Card

Mortgage payment book or Rental Agreement

Utility Bill with your name on it or Statement Form from person you live with

There are more, go to [www. GatherGo](http://www.GatherGoGet.com) Get.com

**ESTABLISHING RESIDENCY**   
To establish residency, you may register to vote or file a Declaration of Domicile, which is an affidavit available at the County Courthouse. Filing one copy with the Circuit Court provides a record of your intention to make Florida your home. Simply moving to the State does not guarantee legal residency. For more information contact the County's Clerk of Circuit Court.

OBTAINING A FLORIDA VOTER REGISTRATION CARD   
You may register at any bank or library in Monroe County or DMV or call the voter registration n your community.

Office Locations:   
Key West: 3439 S. Roosevelt Bvld (305) 293-6338   
Big Pine: 201 Key Deer Bvld (305) 872-3652   
Marathon: 3380 Overseas Hwy, MM 48 (305) 289-2306   
Key Largo: Trade Winds Plaza, MM 101 (305) 853-3562

**SCHOOLS AND COLLEGES**   
Monroe County School District - Monroe County Schools   
Main Office, 241 Trumbo Road, Key West (305) 293-1400   
Florida Keys Community College – http://www.fkcc.cc/   
Main Office, Key West (305) 296-9081

**FISHING AND HUNTING LICENSE INFORMATION**   
Licenses are available from Monroe County Tax collector’s offices or substances ranging from Bait Shops to department stores such as Kmart. For further information, call Florida Fish and Wildlife Conservation Commission (305) 289-2330

Office Locations:   
Key West: 3439 S. Roosevelt Bvld (305) 293-6338

Big Pine: 201 Key Deer Bvld (305) 872-3652

Marathon: 3380 Overseas Hwy (305) 289-2306

Key Largo: Trade Winds Plaza, MM 101 (305) 853-3562

**CITY GOVERNMENT OFFICES**   
Local City Offices:   
Marathon City Hall – http://www.ci.marathon.fl.us/ 1045-55 Overseas Hwy (305) 743-0033   
Key West – http://www/keywestcity.com/ 525 Angela St (305) 293-8100   
Key Colony Beach – http://www.keycolonybeach.net/ 600 W. Ocean Dr (305) 664-2345   
Village of Islands Islamorada – http://www.islamorada.fl.us/ 8700 Overseas Hwy (305) 664-4667   
Layton – PO Box 778 (305) 664-4667 (open Fridays)

**COUNTY GOVERNMENT OFFICES**   
Monroe County Government Center – http://www.co.monroe.fl.us/

Key West: 110 Simonton St (305) 292-4441

Monroe Count Growth Management Division - http://www.co.monroe.fl.us/

Marathon: 490 63rd St Suite 140 (305) 2892517

**Code Enforcement** – http://www.co.monroe.fl.us/   
Lower Keys: Key West: 110 Simonton St Gato Bldg – Room 1-171 (305) 292-4495   
Middle Keys: Marathon: Government Ctr. 2798 Overseas Hwy Suite 330 (305) 289-2810   
Upper Keys: Tavernier: Plantation Key Gvt Ctr 88820 Overseas Hwy (305) 852-8135

**Planning and Environmental Resources** – http://www.co.monroe.fl.us/   
Middle keys: Marathon: 2798 Overseas Hwy Suite 400 (305) 289-2500   
Upper Keys: Tavernier: 88800 Overseas Hwy (305) 852-7100

**Building Department** – http://www.co.monroe.fl.us/   
Lower Keys: Key West: 5503 College Rd Juvenile Justice Bldg, Rm 2030 (305) 295-3990   
Middle Keys: Marathon: 2798 Overseas Hwy Suite 300 (305) 289-2501   
Upper Keys: Plantation Key: 88820 Overseas Hwy (305) 852-1469

**Monroe County Clerk’s Office** – http://www.clerk-of-the-court.com/   
Lower Keys: Key West: 500 Whitehead Street (305) 292-4441   
Middle Keys: Marathon: 3117 Overseas Hwy (305) 289-6027   
Upper Keys: Plantation Key: 88820 Overseas Hwy (305) 852-1469

**Monroe County Property Appraiser** – http://www.mcpafl.org/

**HOMESTEAD EXEMPTION**   
Homestead Exemption: To qualify for homestead exemption for the first time, each person must have legal title to the his property, as recorded in the official records of Monroe County, and who resides thereon and in good faith make the same his permanent residence or the permanent residence of another or other legally or naturally dependent upon such person. Each person must reside on the property, have legal title and provide proof of residency as January 1st of the year that they are   
applying. Property owners can pre-file for homestead exemption.

The deadline for filing for the upcoming year is March 1.   
Lower Keys: Key West: Old Courthouse 500 Whitehead Street – rear of bldg   
(305) 292-3420

Middle Keys: Marathon: Gov’t Center MM 48, 2798 Overseas Hwy Suite 310   
(305) 289-2550

Upper Keys: Plantation Key: Jerry Ellis Bldg MM 88.7 Tavernier: (305) 852-7130

Bring the following documents to prove ownership and Florida residency dated prior to January 1st   
of the year in which you plan to file

Deed as recorded in the Official Records of Monroe County   
Voter Registration Card or Declaration of Domicile   
Florida driver’s license   
Florida vehicle registration   
Social Security number   
Mobile home owners must bring the title(s) for the mobile home   
When filing for homestead exemption, additional information will be requested from you:   
Address on last income tax return   
Current employer(s) of owners   
Date of each owner’s permanent Florida residence   
Date of Occupancy   
Exemptions filed last year (yes/no)   
present address of co-owner not residing on property

**STATE GOVERNMENT**   
State of Florida Government – http://www.state.fl.us/

**LAW ENFORCEMENT**   
**Monroe County Sheriff’s Office** – http://www.keysso.net/   
1-800-273-COPS

Lower Keys:   
Key West – 5525 College Road (305) 292-7000   
Cudjoe Key – Freeman Substation 20950 Overseas Hwy (305) 745-3184   
Middle Keys: Marathon Substation 3103 Overseas Hwy (305) 289-2430   
Upper Keys:   
Islamorada – Islamorada Sheriffs District 87000 Overseas Hwy (305) 853-7021   
Tavernier – Spottswood Substation, Plantation Key 88770 Overseas Hwy (305) 853-3211

**City Police Departments**   
Key West: 1604 N. Roosevelt Bvld 9305) 292-8200

Key Colony Beach: 600 W. Ocean Dr (305) 289-1212

Florida Highway Patrol   
1-800-240-0453

Florida Fish and Wildlife Conservation Commission   
1-888-404-FWCC

**KEYS AIRPORTS**   
Local Airports;   
Key West International Airport: (305) 296-5439   
Marathon: 305-743-2155

**LOCAL CHAMBER OF COMMERCE OFFICES**   
Local Chamber Offices:   
Greater Key West Chamber: (305) 292-2587   
Big Pine & Lower Keys: (305) 872-2411   
Greater Marathon Chamber: (305) 743-5417   
Islamorada Chamber: (305) 664-4503   
Key Largo Chamber: (305) 451-1414

**HURRICANE AND SEVERE WEATHER PREPARTION INFO**   
Contact:   
Monroe County Emergency Management   
490 63rd St Oceanside Suite 150 Marathon; (305) 743-5551 1-800-427-9340

National Hurricane Center – http://www/nhc.noaa.gov/aboutnhc.shtml

For up-to-date emergency and weather related information tune into:   
Local radio   
Cable TV, channel 16 and 52

NOAA weather radio:   
162.550 - Miami 162.400 – Key West 162.450 – Islamorada

Check your local BellSouth Real Yellow Pages phone book in the community Information section   
for detailed information on hurricane/severe weather preparedness.

**NEWSPAPERS**   
Office Locations:   
The Florida Keys Keynoter: 3015 Overseas Hwy Marathon (305) 743-5551   
The Key West Keynoter: 2720-A N. Roosevelt Key West (305) 296-6989   
The Key West Citizen: 3420 Northside Dr Key West; in Key West call (305) 292-7777 ext 3, on Marathon call (305) 743-8766

Keysnews.com: Florida Keys only daily online news   
The Independent: 103400 Overseas Hwy Suite 201-2-2 (305)451-1887   
Key Largo Free Press: 81549 Old Hwy Islamorada (305) 664-226   
Upper Keys Times: 101411 Overseas Hwy Key Largo (305)453-5454   
The Key Largo/Tavernier & Marathon Weekly: 5409 Overseas Hwy near 343 Marathon (305)743-0844   
The Reporter/Keynoter: 91655 Overseas Hwy Tavernier 305-852-3216   
The Keynoter: Tavernier office 9 1655 Overseas Hwy (305)-853-7103